SECURITY FOR PUBLIC WATER SUPPLIES

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1. KNOW YOUR SYSTEM

- Secure plant
  - Control access to all plant areas
- Secure all access points outside plant
- Storage, valves, wells, distribution
- Establish a firm communication line
2. KNOW YOUR EMPLOYEES

- Screen applicants carefully
- Meet and get to know existing employees
- Monitor activity
- Follow up on all suspicious activity
3. LAW ENFORCEMENT RELATIONS

日消息 your local law enforcement
- Who to contact and phone numbers
- Make sure they know your facilities
- Learn national and regional (FBI) contacts
- Give them a contact for your organization
4. KNOW YOUR NEIGHBORS

- Hold neighborhood meetings in all residential areas around system infrastructure
- Establish neighborhood watch programs
- Follow up on all customer reports
- Give customers a person to call in case of suspicious activity
Environmental Protection Agency
http://www.epa.gov/safewater/security/index.html

American Water Works Association
http://www.awwa.org/

U.S. Centers for Disease Control & Prevention
http://www.bt.cdc.gov

Association of Metropolitan Water Agencies
http://www.amwa.net/isac/amwacip.html